

GRANDVIEW

HOMEOWNERS ASSOCIATION



SWIMMING POOL AND PLAYGROUND FACILITIES POLICIES AND PROCEDURES MANUAL

POOL RULES

1 Grandview Homeowners Association
Amenity Center and Pool Rules

Emergency Phone located at Entrance Gate

The gates are to remain locked at all times. The pool can be accessed with a pool card-key and under no circumstances should the gates be propped open. **DO NOT OPEN THE POOL GATE FOR ANYONE OTHER THAN YOUR FAMILY OR YOUR GUESTS.** The fence and gate that surround the pool area are for resident protection.

PLEASE NOTE

- Card-keys will **ONLY** be activated for members in good standing with the Association. To be in good standing, you must:
- Be current on homeowner assessments as outlined in the Collections Procedures approved by the Board of Directors
- You must have a current card-key waiver form on file with Association Management Services;
- You may have no unresolved Deed Restriction Violations.
- Lost card-keys will be replaced for a fee of \$20.00 and the lost card-key will be deactivated.
- Should an account fall delinquent the card-key will be deactivated with no additional notice and the deactivation fee will apply, no exceptions. ***Accounts are defined as delinquent if payment is not received in full within thirty (30) days of the due date (Due Dates: January 1st, February 1st, April 1st, July 1st and October 1st). There will be no notice when card is deactivated for delinquency other than this statement.

IDENTIFICATION

- Swimmers must have a pool card-key with them to enter pool area. The pool is for the use of Grandview members and their invited guest(s)/appointed guardian(s) only. It is recommended that you write your name on your card-key so it does not get confused with others at the pool
- Parents must provide authorization naming a specific guardian to attend to their children 17 years of age and under while at the pool. An authorized guardian must be 18 years of age or older.

COMMUNITY REQUIREMENTS & CONDUCT

NO ALCOHOL, TOBACCO, FIREARMS OR DRUGS ARE PERMITTED WITHIN THE AMENITY CENTER FACILITIES

Members seen engaging in use of the above will be subject to loss of privileges of Amenity Center use. Legal Actions may be taken in conjunction with The San Antonio Police Department. Please report any activity of this nature to the San Antonio Police Department office at: 210-207-SAPD (7273) or 911 for emergencies

- Children 17 years of age and under must be accompanied by an adult age 18 years of age or older who is a Grandview member or an authorized guardian. Under no circumstances should children under 17 years of age be at the pool and /or playground areas without the supervision of the parent or approved guardian over the age of 18 years of age.
- The pool gates are to remain locked at all times. The pool can be accessed with a pool card-key and under no circumstances should the pool gate be propped open. The fence and gate that surround the pool area are for resident protection.

GENERAL REQUIREMENTS & CONDUCT

Any individual(s) who are reported to be/or found to be in violation of any of these following pool / amenity center rules will be reported to the Grandview HOA Board and possibly the local law enforcement agency (as applicable). The nature of the situation will be considered and action(s) toward resolution will be at the Board's discretion.

USE OF ANY EQUIPMENT PROVIDED IN THE AMENITY CENTER FACILITIES IS AT YOUR DISCRETION. PLEASE USE CAUTION. SWIM AT YOUR OWN RISK

- Children under the age of 3 are not allowed in the pools without a swim diaper.
- The shallow area is reserved for children ages five (5) and under. Adult supervision is required at all times for children in the shallow area.
- Proper swim attire is required. No "cut-offs" are allowed. Please respect all cultural differences with family friendly attire.
- Conduct by any person deemed to be dangerous, unreasonable, or offensive (including "horseplay" and foul language) is not allowed and should be reported to Association Management Services at 210-829-7202. Any individual disciplined repeatedly, or for serious infractions, the Board of Directors may vote to revoke all pool privileges for the rest of the season.
- Running, hopping, skipping, horseplay or speed walking within the pool area is prohibited.
- Under no circumstances shall pets, bicycles, skateboards, scooters or motorized cycles be permitted within the fenced pool area. Roller-skates and/or Rollerblades may be carried into the pool area and stored with personal belongings but may not be worn within the fenced pool area.

NO DIVING

- Climbing or sliding on any hand railing is not permitted.
- No glass containers of any type are allowed in the pool area.
- Food shall only be consumed in areas at least six feet away from the pool. No chewing gum is allowed within the pool area.
- All trash generated by anyone in the fenced pool area must be placed in garbage containers or otherwise properly disposed of.
- Swimmers are encouraged to shower before entering the pool. Persons with open sores, wounds and bandages or communicable diseases are encouraged to refrain from swimming in the pool. ***DO NOT USE THE POOL IF YOU OR YOUR CHILD HAS HAD DIARRHEA IN THE PREVIOUS TWO WEEKS. IF A FECAL ACCIDENT OCCURS:*** All swimmers must exit the pool immediately and the pool will be closed for a minimum of two (2) hours from the time after the pool has been chemically treated. The pool will be cleaned, disinfected and tested, and proven to be free from contamination before the pool will be reopened. If your child is found to be

responsible for a closure due to fecal matter, all costs to clean and reopen the pool may be assigned to your family. Incidents should be reported to Association Management Services at 210-829-7202, immediately.

- Flotation devices are permitted as long as there are less than 8 people in the pool. All air inflatable crafts used must be a maximum 2-person carrier. Exceptions are arm-floaties and toddler carriers/life preservers.
- Any items lost will be your responsibility. If the loss or find is of great value, please contact Association Management Services at 210-829-7202
- Swim safely and treat others, as you would like to be treated. Do not throw items when others are nearby.
- Parents are responsible for the behavior of their children.
- In the event of inclement weather, swimmers are to clear the pool during the storm and for at least thirty (30) minutes after lightning and/or thunder has ceased.
- Members may stay in the pool area during this time, but are cautioned to stay a safe distance from the water.
- The pool gate is to remain closed and locked at all times, and should not be propped open for any reason.

LOSS OF POOL PRIVILEGES

Again, PLEASE NOTE: Card-keys will only be activated for residents in good standing with the Association. To be in good standing, you must:

- Be current on homeowner assessments as outlined in the Collections Procedures approved by the Board of Directors
- You must have a current card-key waiver form on file with Association Management Services;
- You may have no unresolved Deed Restriction Violations.
- Any individual(s) using the pool after hours (see pool rules), could lose all pool privileges for the season.
- Any individual(s) who break the rules /does not comply with the stated pool rules or commits acts of vandalism to the pool, pool house, equipment and/or surrounding area will lose all pool privileges for the remainder of the swim season, and be held responsible for cleaning and/or repair of damaged items. In the event the individual(s) are juveniles, the parents shall assume full responsibility for their child's actions.

MISCELLANEOUS

- Guest Policy:

A Grandview member must accompany a guest at all times. Guests are limited to four (4) per family. Members are allowed to authorize a guardian for their needs as applicable. (Baby-sitters, relatives, family friends and neighbors are allowable.) Parents must provide authorization naming a specific guardian to attend to their children 17 years of age and under while at the pool. Authorized guardians must be 18 years of age or older. Individuals who may have been involved in misconduct or vandalism to the pool area who are found on the premises may be asked to leave immediately regardless of guest status if the Board has given previous approval of such action.

Individual(s) who are on the premises without permission or who are under the appointed age should be/can be asked to leave by any

Grandview member or authorized guardian who is an adult and on the premises. If the individual(s) will not leave, please contact the police, and contact Association Management Services.

- Restrooms:

The restroom fixtures are sanitized and cleaned by a private janitorial service on a weekly basis. The designated maintenance person(s) are responsible for cleaning mirrors, counters, stocking hand towels, emptying trash and hosing down the floors. Please be mindful of the other Association members by cleaning up after yourself when using the restrooms.

- Emergency Phone:

This phone has the capability of connecting to emergency services only by pressing the button.

- Pool Card-keys:

Pool card-keys will be issued to the owner on record, only after an Acknowledgment & Waiver form is signed and returned to AMS. Keys are not mailed, and can be picked up at the AMS office. A total of one (1) pool card-key will initially be issued per household. If your card-key is lost or stolen, you will be provided with a second replacement card-key **AT A COST OF \$30.00 TO YOU** and your old card-key(s) will be deactivated. To obtain card-keys, please sign (execute) a current Acknowledgment & Waiver form and send it to Association Management Services. Upon receipt of the signed card-key waiver, and pending assessment evaluation that the residence is in good standing, the card-key will then be activated. By signing the Acknowledgment and Waiver Form, members are agreeing not to distribute card-keys to anyone outside their immediate family. Please note, all keys are deactivated at the end of each pool season, and will be reactivated once the acknowledgement and waiver form has been signed and turned into AMS. To reactivate your card key, you will need to pay your account in full including the fee **BEFORE** your card will be reactivated.

- Pool Parties:

No private parties will be permitted at the pool. The pool is not part of the clubhouse rental agreement for usage.

***ADDITIONAL RULES WHICH MAY BE POSTED
AT SWIMMING POOL WILL ALSO APPLY***

- The pool is **CLOSED** on Mondays, when chemicals are being adjusted.
- The pool is **CLOSED** from **9:00 PM** until **6:00 AM**.
- **WARNING: SWIM AT YOUR OWN RISK**

| OPEN SWIMMING (Adult supervision required — Access with pool card-key) | | | |
|---|----------------|--------------------------------------|--|
| Season: | Time: | Open to: | Exception: |
| Year Round | 6:00 AM | Members, Family & Accompanied Guests | The pool is closed |
| Weather permitting | 9:00 PM | NO LIFEGUARD ON DUTY | EVERY MONDAY For Maintenance |